

# FACTS

## WHAT DOES Tri Pointe Connect, LLC DO WITH YOUR PERSONAL INFORMATION?

<b>Why?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
<b>What?</b>	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> <li>• <b>Social Security number</b> and <b>Payment history</b></li> <li>• <b>Credit scores</b> and <b>Credit history</b></li> <li>• <b>Account balances</b> and <b>Employment information</b></li> </ul>
<b>How?</b>	All financial companies need to share <b>Customers</b> personal information to run their everyday business. In the section below, we list the reasons financial companies can share their <b>Customers</b> personal information; the reasons <b>Tri Pointe Connect, LLC</b> chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Tri Pointe Connect, LLC share?	Can you limit this sharing?
<b>For our everyday business purposes</b> — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	<b>Yes</b>	<b>No</b>
<b>For our marketing purposes</b> — to offer our products and services to you	<b>Yes</b>	<b>Yes</b>
<b>For joint marketing with other financial companies</b>	<b>Yes</b>	<b>No</b>
<b>For our affiliates' everyday business purposes</b> — information about your transactions and experiences	<b>Yes</b>	<b>No</b>
<b>For our affiliates' everyday business purposes</b> — information about your creditworthiness	<b>Yes</b>	<b>Yes</b>
<b>For our affiliates to market to you</b>	<b>Yes</b>	<b>Yes</b>
<b>For nonaffiliates to market to you</b>	<b>Yes</b>	<b>Yes</b>

<b>To limit our sharing</b>	<ul style="list-style-type: none"> <li>• Call <b>844-760-5626</b> — our menu will prompt you through your choice(s) or</li> <li>• Visit us online: <a href="http://www.tripointeconnect.com">http://www.tripointeconnect.com</a></li> </ul> <p><b>Please note:</b></p> <p>If you are a <i>new customer</i>, we can begin sharing your information <b>45</b> days from the date we sent this notice. When you are <i>no longer</i> our <b>customer</b>, we continue to share your information as described in this notice.</p> <p>However, you can contact us at any time to limit our sharing.</p>
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<b>Questions?</b>	Call <b>844-760-5626</b> or go to <a href="https://www.tripointeconnect.com/privacy-statement">https://www.tripointeconnect.com/privacy-statement</a>
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Who we are	
Who is providing this notice?	Tri Pointe Connect, LLC

What we do	
How does Tri Pointe Connect, LLC protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. <b>We also use procedural safeguards that comply with Federal standards to guard your non-public personal information.</b>
How does Tri Pointe Connect, LLC collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>• <b>Apply for a loan</b> or</li> <li>• <b>Provide account information</b> or</li> <li>• <b>Provide employment information</b> or</li> <li>• <b>Give us your contact information</b> or</li> <li>• <b>Give us your wage statements</b></li> </ul> <b>We also collect your personal information from other companies</b>
Why can't I limit all sharing?	Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>• sharing for affiliates' everyday business purposes — information about your creditworthiness</li> <li>• affiliates from using your information to market to you</li> <li>• sharing for nonaffiliates to market to you</li> </ul> State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	<b>Your choices will apply to everyone on your account</b>

Definitions	
<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• <i>Tri Pointe Solutions, Tri Pointe Advantage Insurance Services, Inc., Tri Pointe Assurance, Inc., Tri Pointe Assurance Escrow, and homebuilders under the ownership of Tri Pointe Homes, Inc. and its subsidiaries</i></li> </ul>
<b>Nonaffiliates</b>	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• <i>Mortgage companies, banks, title, and escrow companies, other financial services providers, realtors, builders, real estate companies, and direct marketing companies</i></li> </ul>
<b>Joint marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>• <i>Credit card companies, insurance companies and other financial services providers, realtors, builders, and other residential real estate companies.</i></li> </ul>

**Other important information**

**California residents:** In accordance with California law, we will not share information we collect about you with companies outside of our corporation, except as permitted by law, including, for example, with your consent or to service your loan. We will limit sharing among our corporation to the extent required by California law\* For the complete California Consumer Privacy Act Notice, please visit our website <http://www.tripointeconnect.com>

**Nevada residents:** Nevada Statute Section 228.600(3) allows marketing calls to our existing customers listed on the National Do Not Call Registry. If you prefer not to receive marketing calls from us, you may be placed on our Internal Do Not Call List by calling 844-760-5626 or writing to Tri Pointe Connect, LLC at 8501 N. Scottsdale Rd, Suite 240, Scottsdale, AZ 85253. You may also contact the Nevada Attorney General's office: Bureau of Consumer Protection Office of the Nevada Attorney General, 555 E. Washington, St., Suite 3900, Las Vegas, NV 89101, Phone: 702-486-3132, or email: [BCPINFO@ag.state.nv.us](mailto:BCPINFO@ag.state.nv.us).

**North Dakota residents:** In accordance with NDCC section 6-08-1-04, we will not share personal information with non-affiliates either for them to market to you or for joint marketing without your authorization.

**Vermont residents:** Vermont is an "opt-in" state, and in accordance with state law, we will not share nonpublic personal financial information, credit reports, and/or creditworthiness information about you with other companies unless permitted by law or to service your loan, or unless you specifically consent to share.

**Oregon Residents:** Tri Pointe Connect, LLC will not share personal information with non-affiliates for them to market to you without your authorization, and we will not share personal information with affiliates or for joint marketing about your creditworthiness without your authorization.